

Dispatcher-Assisted CPR User Guide

Cardiac Arrest Registry to Enhance Survival (CARES)



CARES
Cardiac Arrest Registry
to Enhance Survival

Entering Dispatcher Assisted-CPR Data as an EMS Agency User

Please contact your CARES representative to request that the Dispatcher-Assisted CPR (DA-CPR) module be activated for your agency. To enter data, log in to the CARES website with your unique username and password.

Once the module has been activated, the DA-CPR section is accessed by clicking on “Add New” under the “eCARES” tab. If your EMS Agency uses ePCR upload, use “CARES Search” to select a date range to manually enter dispatch data. Please see the “Searching” section of this document for additional information.

Home Setup eCares Reports Log Out

myDashbo Cares Search
Cares Advanced Search [Dashboard Builder]

myDashbo Add New

Dispatch: Preliminary
 Dispatch Agency: [Dropdown] Date/Time of Call: [Text] Incident #: [Text]

Was this a cardiac arrest before arrival of EMS?
 Yes
 No
 Unknown

CPR already in progress?
 Yes
 No
 Unknown

Did Dispatch recognize need for CPR?
 Yes
 No
 Unknown

CPR instructions started?
 Yes
 No
 Unknown

Were compressions started?
 Yes
 No
 Unknown

Barriers to CPR (Check all that apply):
 Hang up phone
 Language barrier
 Difficult patient access
 Caller left phone
 Overly distraught
 Other (please specify) [Text]
 Caller refused
 Couldn't move patient
 Not Applicable
 Caller not with Patient
 Patient's status changed

Dispatch: Patient
 Adult
 Child
 Infant
 Unknown

Conscious?
 Yes
 No
 Unknown

Breathing Normally?
 Yes
 No
 Unknown

Dispatch: Time Measures
 Transfer Call?
 Yes
 No
 Unknown

If yes, time elapsed before dispatcher first addressed caller?
 Minutes: [Spinner] Seconds: [Spinner]
 Unknown

Dispatch Recognizes Need for CPR:
 Minutes: [Spinner] Seconds: [Spinner]
 Unknown

Dispatcher Began Instructions:
 Minutes: [Spinner] Seconds: [Spinner]
 Unknown

Time to First Compression:
 Minutes: [Spinner] Seconds: [Spinner]
 Unknown

Dispatch: Comments
 Coaching or compliments for dispatcher?
 [Text Area]

Other Comments?
 [Text Area]

Save Dispatch

The DA-CPR section is located at bottom of the CARES form, below the required and supplemental CARES questions. Please refer to the CARES DA-CPR Data Dictionary for data definitions and coding examples. After you have completed the form, click the “Save Dispatch” button at the end of the module section.

DA-CPR User Setup

Any CARES EMS agency user that has System Administrator privileges may enter dispatch data for this module. If an external contact at a dispatch center will be entering DA-CPR data for an EMS agency, your CARES Coordinator can set up a "Dispatch Only" user account. Please contact your CARES representative to setup a "Dispatch Multi-Agency User" account for a contact entering dispatch data for multiple EMS agencies.

Lastly, if a new dispatch agency needs to be added to the "Dispatch Agency" pull-down menu, please contact your CARES Coordinator so that they can customize your choices for this field.

Searching

Dispatch data can be accessed via the CARES Search page. The search page is found under the "eCARES" tab in the blue header bar. The user may search by date of arrest, incident #, or other applicable CARES field(s). Once a date range has been selected, click "Search" in the upper left-hand side of the page.

The Search Results page includes an "Add Dispatch" column. A green plus sign in this column indicates that no DA-CPR data has been entered for a record. Click on the green plus sign to add dispatch data. Once dispatch data is entered into the form, the plus sign disappears.

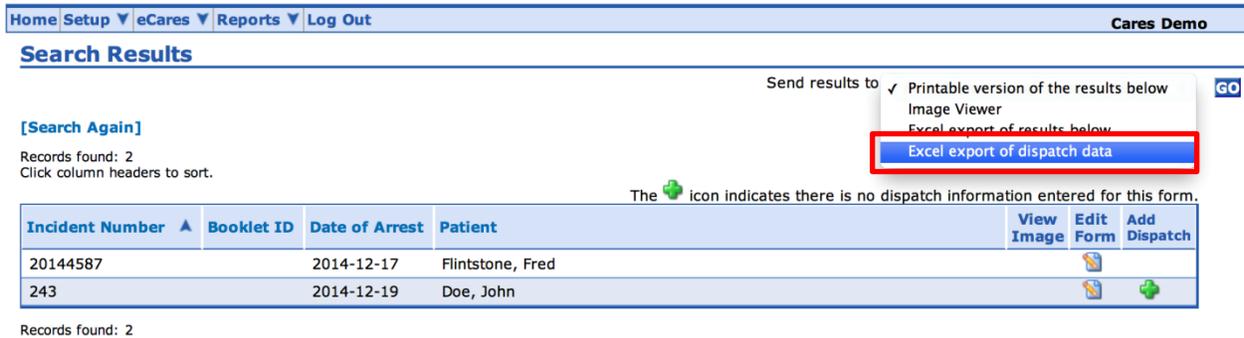
NOTE: The dispatch form is not applicable in the following scenarios:

- Arrest Etiology = Trauma
- Arrest witnessed by 911 Responder
- Resuscitation not attempted by 911 Responder
- Location Type = Nursing Home or Healthcare Facility

Therefore, the green plus sign will not appear if any of these criteria are met.

Exporting Data

DA-CPR data is exportable into Microsoft Excel. Select “Excel export of dispatch data” from the “Send results to” pull-down menu and select “Go”. Please ensure that your browser’s pop-up blocker is turned off.



The screenshot shows the 'Search Results' page of the Cares Demo website. At the top, there is a navigation bar with 'Home', 'Setup', 'eCares', 'Reports', and 'Log Out'. The page title is 'Search Results'. Below the navigation bar, there is a search area with a '[Search Again]' link and 'Records found: 2'. A dropdown menu is open, showing options: 'Printable version of the results below Image Viewer', 'Excel export of results below', and 'Excel export of dispatch data' (highlighted with a red box). Below the dropdown, there is a table with columns: 'Incident Number', 'Booklet ID', 'Date of Arrest', 'Patient', 'View Image', 'Edit Form', and 'Add Dispatch'. The table contains two rows of data. Below the table, it says 'Records found: 2'.

Incident Number	Booklet ID	Date of Arrest	Patient	View Image	Edit Form	Add Dispatch
20144587		2014-12-17	Flintstone, Fred			
243		2014-12-19	Doe, John			

Entering DA-CPR Data as a Dispatch Multi-Agency User

Once a multi-agency user logs in to the CARES website, they can access their agency list from the main page by using the pull-down menu in the upper right-hand corner. The user should select the EMS agency they are entering DA-CPR data for and then click Emulate.



The screenshot shows the top navigation bar of the Cares Demo website. It includes 'Home', 'Setup', 'eCares', 'Reports', and 'Log Out'. Below the navigation bar, there is a 'Sort Agencies By:' dropdown menu set to 'Agency Name'. To the right, there is a 'Select Agency' dropdown menu with two options: '[000000000911911-PR] Cares Demo' (selected) and '[000000099999999-AK] DemoAlaska'. To the right of the 'Select Agency' dropdown, there are 'Edit' and 'Emulate' buttons. The 'Emulate' button is highlighted with a red box.

Once the EMS agency is emulated, the user can access records using the “CARES Search” page and then clicking the green “Add Dispatch” plus sign icon.